



# FUNDED CAPITAL

## Refund policy NOVEMBER 2023



## Refund Policy

After the payment of your evaluation plan is officially confirmed, you will receive an email with the login details to access your evaluation. Once this information is emailed to you, no refund will be given.

In special cases, if you let us know early on and there are no trades placed on the account within the first 14 days, we will be willing to work with you and provide a refund. For assistance in this type of scenario, you can contact our live support.

Disclaimer: This is decided on a case-by-case basis, with no guarantee of refunds being available after purchase.

## Dispute Policy

As a part of the T&C, traders agree that chargebacks will not be used after any activity has been made on the traders behalf, whether on the challenge stage or funded, agreeing to any and all inherent risk of the program. Any bank disputes after utilization of services will be referred to collections.

## Refunds After Successful Completion Of The Evaluation

We do not offer refunds of the challenge fee for our 1-Step program. Traders are rewarded solely for their performance during the funded stage.

## Acceptance Of This Policy

It is your responsibility to familiarize yourself with this refund policy. By placing an order for any of our challenges, you indicate that you have read this refund policy and that you agree with and fully accept the terms of this refund policy.